

USEFUL CONTACT LIST

NO.	CATEGORY	SERVICES	CONTACT NUMBER
1.	SALES ADMIN TEAM	DEVELOPER OFFICE	+603-7610 0636
2.	MANAGEMENT OFFICE	PERBADANAN PENGURUSAN RESIDENSI NOVUM	+603-2242 3969
3.	SECURITY TEAM (DAY & NIGHT SHIFT)	RESIDENSI NOVUM SECURITY	+6014-329 3808
4.	ELEVATOR / LIFT	OTIS ELEVATOR COMPANY (MALAYSIA) SDN BHD	1-800-88-6847
5.	GENERAL HOTLINE	POLICE & AMBULANCE	999
6.		ACCIDENTS, NATURAL DISASTERS & CIVIL DEFENSE	991
7.		FIRE BRIGADE	994
8.	POLICE STATIONS	BALAI POLIS - PANTAI DALAM	+603-2282 2222
9.		BALAI POLIS - KERINCHI	+603-2241 2222
10.	HOSPITALS	HOSPITAL KUALA LUMPUR	+603-2615 5555
11.		UNIVERSITY OF MALAYA MEDICAL CENTRE	+603-7949 4422
12.		COLUMBIA ASIA HOSPITAL - PETALING JAYA	+603-7949 9999
13.		PANTAI MEDICAL CENTRE - PANTAI DALAM	+603-2296 0888
14.	VETERINARY CLINIC	PETCARE ENTERPRISE SDN BHD <i>Prior appointment for house call service.</i>	+603-4106 7515 +603-4106 9515 +6019-276 0885 +6012-295 0885
15.	AMBULANCE SERVICES	RED CRESENT SOCIETY	+603-4257 8726
16.		ST. JOHN'S AMBULANCE	+603-9285 1576
17.	FIRE RESCUE / BOMBA SERVICE	FIRE RESCUE - PANTAI DALAM	+603-2282 4444
18.		FIRE RESCUE - TAMAN DESA	+603-7984 8753
19.	TOURIST POLICE	TOURIST POLICE - HOTLINE	+603-2149 6590
20.		TOURIST POLICE - INQUIRIES	+603-2149 6593
21.		TOURIST POLICE - CUSTOMS	+603-8787 2312
22.	CITY COUNCIL - COMPLAINT	DEWAN BANDARAYA KUALA LUMPUR (DBKL)	+603-2617 9000
23.	WATER DISRUPTION	PENGURUSAN AIR SELANGOR	15300
24.	POWER FAILURE / BREAKDOWN	TENAGA NASIONAL BERHAD (TNB)	15454
25.	FAULTY	TELEKOM MALAYSIA (TM) & UNIFI	100
26.	SUPPORT TEAM	TIME DOTCOM	1800 18 1819
27.	LAND OFFICE	PEJABAT TANAH DAN GALIAN	+603-2610 3300 / 3306 / 3319
28.	SEWERAGE	INDAH WATER KONSORTIUM SDN BHD	+603-2284 7828

Thank you

The Management